



THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Kraiss et al
Serial No. : 10/665,249
Filed : September 18, 2003
Title : ANALYTICAL TASK INVOCATION

Art Unit : Unknown
Examiner : Unknown

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

The following correspondence relating to this application is enclosed for filing:

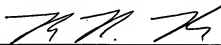
1. Information Disclosure Statement (1 page);
2. Form PTO-1449 (1 page);
3. Copies of Cited References; and
4. Two Return Postcards.

Please date stamp and mail the enclosed postcards.

Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: Nov. 25, 2003

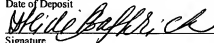

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November 25, 2003
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Heidi Bathrick
Typed or Printed Name of Person Signing Certificate



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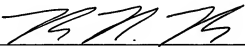
INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: Nov. 25, 2003

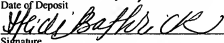

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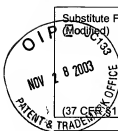
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Typed or Printed Name of Person Signing Certificate



Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-111001	Application No. 10/665,249
Information Disclosure Statement by Applicant (Use several sheets if necessary)		Applicant Kraiss et al	
		Filing Date September 18, 2003	Group Art Unit

U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AD							
	AE							

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AF	http://www.sas.com/news/preleases/111802/news2.html - "SAS Acquires Technology to Track Customer Behavior In Real-Time," printed from the Internet 04/18/03, 2 ps.
	AG	http://www.epiphany.com/news/2002press/2002_08_27.html - E.Piphany - "E.Piphany Real-Time Wins CRM Excellence Award from Customer Inter@ction Solutions Magazine," printed from the Internet 04/18/03, 2 ps.
	AH	http://www.verilytics.com/products/index.html - "Verilytics Products," printed from the Internet 04/18/03, 2 ps.
	AI	http://www.dmg.org/faq.htm - "Frequently Asked Questions," printed from the Internet 04/18/03, 2 ps.
	AJ	"Welcome to The Real-Time Enterprise," PeopleSoft, Inc., undated , 8 ps.
	AK	"DataDistilleries Real-Time Suite," DataDistilleries , undated , 2 ps.
	AL	"DataDistilleries Analytical Suite," DataDistilleries , undated , 2 ps.
	AM	PowerPoint Presentation, Analytical CRM, SAP AG , undated , 24 ps.

Examiner Signature <i>/Jennifer To/</i>	Date Considered <i>11/10/2009</i>
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EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.